#### **Adult Social Care**

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn	Division	Budget	Outturn	Variance	Variance
Month 9		Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
(230)	Adult Social Care	38,288	38,032	(256)	-0.7%
(230)	Total	38,288	38,032	(256)	-0.7%

# **Explanation of Key Variances**

The provisional outturn of £0.256m underspend against Adult Social Care (excluding Learning Disabilities) is after the achievement of a significant service improvement programme of which the Value for Money project is the most significant element. The programme has delivered savings of £1.711m, this is in the main due to a very successful re-ablement strategy.

It should be noted that the final outturn position reflects the contribution from Adult Social Care to Section 75 (SPFT) of £0.212m in line with the agreed 50:50 risk-share arrangements. There was also a year end accounting adjustment of £0.132m credited back from the Section 117 Mental Health reserve which is no longer required.

There is an underspend of £0.472m on the Community Care budget. Within this the Under 65 community care budget is overspent by £0.434m, mainly on home care, as a result of the complex caseload and 505 Whole Time Equivalent (WTE) placements compared with budget assumption of 479 WTE placements. This is offset by an underspend of £0.906m on the Over 65 community care budget mainly on home care and nursing, which is due to 104 WTE placements less than budgeted.

#### **Children & Young People's Trust**

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn	Division	Budget	Outturn	Variance	Variance
Month 9		Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
(455)	Director	1,425	885	(540)	-37.9%
195	Area Integrated Working	32,255	32,135	(120)	-0.4%
115	Learning , Schools & Skills	3,237	3,028	(209)	6.5%
452	Commissioning & Governance	16,727	16,917	190	1.1%
307	Total	53,644	52,965	(679)	-1.3%

# **Explanation of Key Variances**

**Director** (£0.540m underspend). The underspend mainly relates to the decision made by Cabinet in July to reprioritise £0.434m from unallocated Dedicated Schools Grant (DSG) money to offset the overall directorate overspend. The remaining £0.034m of this is being used to fund Information Management within the commissioning & Governance branch. In addition there are savings of £0.140m in other areas.

**Area Integrated Working** (£0.120m underspend), this branch leads on the development of integrated area working, including early intervention and prevention. Area working includes the Youth Service, Children's Centres, Education Psychology Service (EPS), Education Welfare Service (EWS), frontline social work teams; Leaving Care team and the Fostering Service.

The underspend in this branch is due to In-House placements and services for care leavers totalling £0.656m. These underspends have primarily resulted from unit costs being significantly below the anticipated level. This underspend is partially off-set by other service over spends.

The overspending services in this branch relates to two main areas: Legal fees and Area Social Work Teams. Legal fees overspend by £0.220m. Legal expenses have increased due to changes in the law by the Public Law Outline (PLO). This is due to several factors, primarily the significant increase in the number of children being referred for care proceedings in line with national trends. In addition to this, the Court Fees have been increased by the Ministry of Justice and the cost of the Court issue Fee has increased from £175 to over £4,000 per fully contested case.

The children's social work teams continue to be under pressure because of their statutory duties around child protection and looked after children's duties. There also continues to be a churn in frontline social workers leaving from the most pressurised teams i.e. the children's social work front doors. As a result of both of these factors the majority of the overspend within this area of £0.618m is due to agency social work staff. The branch has a robust rolling programme of recruitment and retention including a bursary scheme to attract newly qualified social workers from the universities. For 2011/12 an additional £0.474m has been invested in the children's social work service to increase capacity.

**Learning, Schools & Skills** (£0.209m underspend), the main area of underspend in this area relates to the assistant director (£130k), Home to school transport (£99k) and Admin SEN team (£54k). These underspends are partially off-set by overspend in disability agency placements of £0.260m.

Commissioning and Governance (£0.190m overspend), this branch is responsible for producing and monitoring the Children and Young people's Plan and the effective operation of the council's Section 75 Agreements with our health partners for the joint commissioning and provision of integrated children's services. In addition the branch is responsible for the commissioning and procurement of fostering and residential agency placements for individual children and the oversight and monitoring of associated budgets. The number of placements, and level of expenditure, relates directly to the significant and sustained level of referrals to social care (at times up to 61%) following the Baby P. case and the Laming recommendations. The main areas of overspend in this area relate to Independent Foster Agency Placements (IFA) of £0.910m. The underspend in Secure accommodation of £0.548m and Residential placements £0.350m reduces the overall overspend in this branch.

Children's Services have put in place a Value for Money action plan to address the level of activity and spend in IFA'S. The plan focuses on strengthening preventive services and streamlining social care processes including:

- increasing the use of the Common Assessment Framework to provide universal and tier 2 services to children and families in need
- driving the implementation of the 'Think Family' approach for families with the most complex needs
- introducing a tiered approach to manage social care referrals from other agencies including the remodelling of social work duty systems and the reinstatement of area and specialist resource panels or similar mechanisms
- improving the commissioning and procurement of expert assessments in care proceedings, strengthening arrangements for early permanence planning and increasing the numbers of in house foster placements able to provide tier 1 care.

At the start of 2010/11 there were significant in-year pressures building across Children's Agency budgets and at Month 2 substantial overspending was forecast. The VFM workstreams enabled these in-year service pressures to be effectively and safely managed and reduced, and resulted in a reduction in Children's Agency and associated costs of £2.498m. This has enabled the directorate to manage within its budget resources for Corporate Critical Children's Agency budgets. The Children's services VFM programme exceeded expectations by pulling together a programme to build on the successful model of the agency placement team that was recognised by the Office for Standards in Education, Children's Services and Skills (OFSTED). So we have a sustainable plan to reduce the number of high cost placements and reduce the cost of assessment and support services. Increasing the emphasis on early intervention, family Common Assessment Framework (CAF) and evidence based interventions such as functional family therapy.

#### Finance & Resources

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn	Division	Budget	Outturn	Variance	Variance
Month 9		Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
(63)	Finance	6,833	6,694	(139)	-2.0%
(395)	Customers & Information	9,772	10,066	294	3.0%
476	Property & Design	2,916	3,470	554	19.0%
18	Total	19,521	20,230	709	3.6%

# **Explanation of Key Variances**

Within Finance there is a total underspend of £0.139m. There is a staffing underspend and additional income in Audit & Business Risk of £0.054m. Financial Services are underspent by £0.055m. Strategic Finance are showing an underspend of £0.030m. This underspend includes an element of income from the South Downs National Park Authority for the provision of shared financial services.

Customers & Information are overspent by £0.294m (a worsening position of £0.689m from Month 9). There is an unexpected increase of £0.315m from pressures identified against Housing Benefit subsidy arrangements at year end. This is a result of an error identified in the 2009/10 accounts that has been corrected at year end in 2010/11. This is a one-off adjustment that does not affect the ongoing budget position. In addition a one-off charge has been made in the accounts as a result of final negotiations on dilapidation charges for the Modern Records storage facilities which have been determined following surveys of the buildings undertaken at the expiry of the contract (31 March 2011). The costs of the dilapidations are significantly higher than originally estimated. Successful pay and grading appeals have also added £0.120m unexpectedly to the forecast. This has been fully funded for 2011/12.

Property and Design had a shortfall on rental income of £0.294m from the commercial property portfolio due to the national uncertain economic conditions. The shortfall relates mainly to an anticipated rent review increase that did not materialise following lengthy negotiations (over 5 years) and a legal judgement against the interpretation of a particular lease. Rental income pressures and voids have increased throughout the year and although there are proactive measures in place to minimise the impact there is no scope for uplift on new and renewed lease agreements under the current market conditions. Property and Design will continue to secure the most advantageous rent settlements both for short term and long term gain and service pressure funding has been included in the 2011-12 budget to reflect this underlying position. In addition a sum of £0.207m has been set aside to invest in Automatic Meter Readers (AMR's) for non Housing sites which will support the Government and Council's commitment to reduce carbon emissions through lowering energy consumption as part of the 10.10 campaign, as well as legal commitments such as the Carbon Reduction Commitment (CRC) Energy Efficiency Scheme, which specifically states the need for installing AMR's as part of its early action metrics. Originally this was planned to be met from capital but under the new International Financial Reporting Standards this has been met in full from revenue.

If the three one-off accounting entries for the AMRs, Housing Benefit Subsidy and Modern Records contract were excluded, the outturn position would show a £0.012m

# Item 14 Appendix 1

overspend demonstrating that the underlying budget is in balance in these service areas.

## Strategy & Governance

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn	Division	Budget	Outturn	Variance	Variance
Month 9		Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
-	Equalities & Communities	2,960	2,923	(37)	-1.3%
(11)	Policy, Performance &	1,811	1,805	(6)	-0.3%
	Analysis				
(27)	Legal & Democratic Services	3,261	3,214	(47)	-1.4%
238	Human Resources	4,576	4,646	70	1.5%
-	Executive Office	1,721	1,736	15	0.9%
69	Communications	420	879	459	109.3%
269	Total	14,749	15,203	454	3.1%

# **Explanation of Key Variances**

There is an overspend of £0.454m for the group of services previously within the Strategy & Governance Directorate.

The Human Resources service pressures were offset by income giving a net position of £0.070m overspend - an improvement of £0.168m from Month 9 due to the financial recovery plan actions put in place during the year.

While the Communications budget has directly overspent by £0.459m, cross council spend on communications has reduced by approximately £0.650m compared to the previous financial year. There will need to be a rebalancing or reprioritisation of the corporate and service based communications spend in 2011/12 as well as the delivery of savings planned from the consolidation elements of the VFM programme. In previous forecasts, it was anticipated that these pressures would be largely offset by income surpluses and/or project contributions from other directorates.

#### **Environment**

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn		Budget	Outturn	Variance	Variance
Month 9	Division	Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
369	City Services	26,061	26,353	292	1.1%
(105)	Sport & Leisure	2,052	1,720	(332)	-16.2%
332	Sustainable	(843)	(770)	73	8.7%
	Transport				
85	City Planning	7,603	7,688	85	1.1%
681	Total	34,873	34,991	118	0.3%

### **Explanation of Key Variances**

The overspend in City Services relates to two main areas, Traveller Liaison and City Clean. The cost of providing 24 hour security at Horsdean Traveller Site was £0.110m, and the higher than budgeted costs of rubbish clearance have risen to £0.056m. In addition, £0.063m was spent repairing the damage to toilet/shower doors. The Traveller Liaison Service has identified underspends of £0.019m, leaving a net overspend of £0.223m. In Cityclean, the overspend is mainly due to costs associated with operation of the fleet, as old vehicles have become unreliable. This has been partially off set by lower fleet costs in City Parks leaving a net overspend of £0.082m.

The underspend in Sport & Leisure is due to additional income achieved from the sale of beach huts, £0.048m, additional campsite rental income, £0.030m, and through underspends on expenditure budgets of £0.254m which were largely delivered through spending constraints aimed at offsetting the overall overspend. These included an unexpected rate rebate and lower than expected energy costs at the King Alfred which together totalled £0.094m.

The total outturn for Sustainable Transport is an overspend of £0.073m against budget, an improvement of £0.259m since the Month 9 forecast, of which £0.021m relates to Parking. The variance is analysed as below:

- Penalty charge notices; there were 6% fewer tickets issued than for the previous year. The net effect on the budget was a shortfall of £0.613m. The adverse movement of £0.037m since month 9 is due to a reduction in the number of vehicles transferred to the Pound.
- Income from all on-street and off-street parking and permit income exceeded budget by £0.260m. Permit income exceeded budget, as did income from all the off street car parks apart from Regency Square, which is scheduled for refurbishment works. On street parking revenue was affected by the snow in December, and reduced income in certain locations. The improvement of £0.055m since month 9 was due to off street revenue in March.
- A reduction in the level of expenditure on supplies and services and parking contracts led to an underspend against budget of £0.126m, an improvement of £0.003m since the month 9 forecast.
- An increase in income from traders' objects on the highway and Developer contributions lead to an additional £0.066m since month 9. The high volume of repairs orders particularly for potholes meant that some of the work could not be undertaken by contractors until April or May, leading to an underspend of £0.020m this year. There was a favourable movement of £0.138m in Road Safety, and the majority of this was due to

# Item 14 Appendix 1

working closely with the Sussex Safer Roads Partnership, and managing to have the expenditure on publicity and campaigns largely absorbed by them this year. The remaining underspends were due to savings in supplies and services.

The City Planning overspend of £0.085m is mainly due to the loss of the Planning Delivery Grant, and a shortfall in Development Control income.

## Housing, Culture & Enterprise

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn	Division	Budget	Outturn	Variance	Variance
Month 9		Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
40	Tourism & Venues	2,099	2,209	110	5.2%
_	Libraries & Information	4,118	4,099	(19)	-0.5%
	Services				
-	Royal Pavilion & Museums	2,822	2,700	(122)	-4.3%
(57)	Culture & Economy	2,970	2,907	(63)	-2.1%
-	Major Projects &	355	373	18	5.1%
	Regeneration				
(133)	Housing Strategy	16,044	15,764	(280)	-1.7%
(150)	Total	28,408	28,052	(356)	-1.3%

# **Explanation of Key Variances**

The net overspend of £0.110m for Tourism and Venues is due to income shortfalls of £0.030m for the Brighton Centre and £0.165m for the Hove Centre. In addition to this, there was a known pressure of £0.125m on contract cleaning costs at the Brighton Centre in order to deliver future business but this was as planned and largely offset by savings in casual staff. Energy costs were higher than expected resulting in an overspend of £0.075m; the introduction of automatic meter reading should improve the accuracy of energy monitoring in future. Supplies and services were overspent in total by £0.130m, of which £0.76m was Venues. This was due to a number of variances including in respect of advertising costs, sustainability costs and medical cover for events as well as fees in connection with the Business Rates refund. These overspends were largely offset by the rates refund for the Brighton Centre of £0.330m and vacancy management of £0.085m. The underachievement of income is as a result of a reduced number of conferences during the year and reduced bookings at the Hove Centre. Plans are in place to increase the performance of the venues by undertaking funded improvements which are already having a noticeable impact on bookings and sales.

The net under spend of £0.122m for the Royal Pavilion & Museums is a combination of an overachievement of admissions income of £0.125m, an under spend on utilities of £0.135m due to refunds being significantly greater than expected in addition to funds set aside to deal with back payments on shared energy costs of £0.070m that were not required. These under spends were reduced by a disappointing performance in retail and catering resulting in an overspend of £0.210m due to a fall in secondary visitor spend and increased staffing costs as a result of pay and grading appeals. There was also an overspend in security costs of £0.030m due to one off payments to staff for changes to the call out system and non-achievement of income target. The net underspend includes the residual rates refund in respect of Preston Manor and the Booth Museum of approximately £0.032m after contributing to the funding of the Pavilion lighting capital project.

The net underspend on Culture & Economy of £.063m is largely due to vacancy management.

### Item 14 Appendix 1

Housing Strategy is underspent by £0.280m mainly due to vacancy management and the improved collection of housing benefit on temporary accommodation within the leased accommodation budget. In particular, this relates to the collection of any shortfalls where the housing benefit rate received is lower than the property charge. This overall underspend includes the loss of the Supporting People Admin grant of £0.164m in 2010/11 which has been covered within existing Housing Strategy budgets by vacancy management and one-off under-spends from the internal contracts within the Supporting People Welfare Grant.

#### **Centrally Managed Budgets**

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn	Division	Budget	Outturn	Variance	Variance
Month 9		Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
(175)	Bulk Insurance Premia	3,019	2,760	(259)	-8.6%
(827)	Concessionary Fares	7,687	6,741	(946)	-12.3%
-	Capital Financing Costs	3,733	3,759	26	0.7%
-	Levies & Precepts	201	201	-	0.0%
(1,864)	Other Corporate Items	(22,533)	(24,051)	(1,518)	6.7%
(2,866)	Total	(7,893)	(10,590)	(2,697)	34.2%

# **Explanation of Key Variances**

The final outturn position for Insurance Premia showed an underspend of £0.259m, an increase of £0.084m since Month 9. This increased under spend related to:

- Lower than anticipated insurance claims payments in the March 2011.
- A reduction of £0.046m in insurance premia following the submission of revised council data for 2010/11.

For Concessionary Fares there is a £0.119m increase in the projected underspend since Month 9 bringing the total for the year to £0.946m. This increased underspend is mainly due to further lower than anticipated concessionary journeys.

On Other Corporate Items the underspend has reduced by £0.346m since Month 9, mainly relating to a year end accounting adjustment for the contribution to the bad debt provision of £0.367m. Within Other Corporate Items there was an ongoing risk provision within Contingency of £0.750m to cover risks identified in the Learning Disabilities budget and a further £0.750m to cover uncertainties in the budget which has contributed to the overall underspend. There is a one-off risk provision of £0.500m to support one-off risks and £0.500m was released from contingency following a decision to reduce the 1% set aside to cover pay increases in 2010/11 to 0.5%.

Therefore the total provisions available in the budget was £2.500m of which £0.610m was used to manage the implementation of the in year grant reductions and the remaining £1.890m was used to off set in-year pressures identified elsewhere in the budget.

In addition there was a further £0.064m saving from contingency as a result of £0.030m recovered from City College relating to Comart that was originally funded from contingency and £0.034m from contingency for items no longer required.

#### **Section 75 Partnerships**

Forecast		2010/11	Provisional	Provisional	Provisional
Outturn	Division	Budget	Outturn	Variance	Variance
Month 9		Month 12	Month 12	Month 12	Month 12
£'000		£'000	£'000	£'000	%
258	Council managed S75	24,105	24,252	147	0.6%
582	Servs NHS Trust managed S75 Servs	14,199	14,199	-	0.0%
840	Total S75	38,304	38,451	147	0.4%

#### **Explanation of Key Variances**

Council managed S75 services (Learning Disabilities) are overspent by £0.147m. The overspend is attributed to:

- Learning Disabilities mainstream cost pressures of £0.203m.
- Learning Disabilities Community Care underspend of £0.056m.

The overspend has reduced by £0.111m from Month 9, mainly due to the Community Care budget, reflecting a small reduction in client numbers. This is due to managing growth more effectively, review of cases to cover level of need and care and ensuring that appropriate funding is in place.

The overspend of £0.147m is after the achievement of £1.411m savings against a financial recovery plan of £1.420m relating to measures identified within the budget strategy.

NHS Trust managed S75 services show a break-even position after application of the agreed 50:50 risk-share between BHCC and Sussex Partnership Foundation Trust (SPFT). The increased council contribution has been shown under the Adult Social Care budget.

The outturn position can be summarised as follows:

- Sussex Partnership Foundation Trust (SPFT) overspent by £0.423m (adjusted to break-even due to agreed 50:50 risk-share arrangements between BHCC and SPFT) after delivery of approximately £0.500m savings. Significant overspends on community care budget (Adult Mental Health £0.383m, Older People Mental Health £0.430m and Substance Misuse £0.060m) due to approximately 60 Whole Time Equivalents in long term placements above the allocated budget offset by an agreed allocation of joint Council/ PCT funding of £0.450m.
- Sussex Community Trust (SCT) breakeven position.

## **Housing Revenue Account (HRA)**

(402)	Total	-	(1,377)	(1,377)	
381	Net Income	(48,294)	(47,991)	303	0.6%
35	Other recharges & interest	(832)	(909)	(77)	-9.3%
19	Supporting People	(497)	(490)	7	1.4%
253	Service Charges	(4,034)	(3,771)	263	6.5%
80	Other rent	(1,318)	(1,189)	129	9.8%
(6)	Dwelling Rents (net)	(41,613)	(41,632)	(19)	0.0%
(783)	Net Expenditure	48,294	46,614	(1,680)	-3.5%
64	Subsidy Payable	12,827	12,930	103	0.8%
(144)	capital Capital Financing Costs	3,892	3,532	(360)	-9.2%
181	Revenue contribution to	3,245	3,426	181	5.6%
-	Third Party Payments	54	61	7	13.0%
(25)	Support Services	2,153	2,120	(33)	-1.5%
67	Transport & Supplies	2,058	2,077	19	0.9%
(118)	Premises – Other	3,111	3,017	(94)	-3.0%
(375)	Premises – Repair	11,766	10,779	(987)	-8.4%
(433)	Employees	9,188	8,672	(516)	-5.6%
£'000	<b>Housing Revenue Account</b>	£'000	£'000	£'000	%
Month 9		Month 12	Month 12	Month 12	Month 12
Outturn		Budget	Outturn	Variance	Variance
Forecast		2010/11	Forecast	Forecast	Forecast

# **Explanation of Key Variances**

The provisional outturn for 2010/11 is an underspend of £1.377m compared to a forecast underspend of £0.402m at month 9. The underspend represents 2.85% of the total expenditure budget of £48.294m.

Further analysis of the outturn variances are as follows:

- The employees underspend has increased from £0.433m at month 9 to £0.516 m. This increase is mainly due to the recent notification of the final TUPE costs for Property & Investment staff being lower than previously forecast by £0.120m. The balance of the underspend is due to vacancy management both in Housing Management and Property and Investment. This is partly due to some Property and Investment posts in the new structure, which came into effect from 1 April, being recruited to later in the financial year than anticipated. The budget had assumed a full year establishment for all posts, therefore resulting in an underspend.
- The Premises Repairs provisional outturn is an underspend of £0.987m compared to the month 9 forecast underspend of £0.375m. This includes:
  - The responsive repairs and empty properties budget underspend has increased from a forecast £0.175m at month 9 to £0.442m. The forecast at month 9 was prudent and allowed for repairs levels increasing over the winter months, as

past trends have shown this to be the case. However, this extra spend did not materialise. This was the first year of the new Repairs Partnership contract and therefore there wasn't any historical profile of spend data for this contractor for the whole city, which was a further reason for being prudent with the month 9 forecast.

- Service contracts were previously forecast to underspend by £0.273m due to the fact that most new contracts for these services are in various stages of the procurement process. This underspend has increased to £0.458m mainly due to a £0.242m underspend on the gas servicing and maintenance contract. The final payments/profit sharing for the gas contract, which has led to this underspend, has recently been agreed with the two contractors, as a result of the open book audit for the contract which was finalised at the financial year end. New arrangements to agree this earlier in the financial year are to be put in place to enable better monitoring of this budget in future years.
- The Premises Other budget underspend has reduced slightly since TBM 9 to an underspend of £0.094m. The underspend mainly relates to the reduction in costs for Gas and Electricity. This forecast underspend has been offset by a reduction in heating charges to tenants of approximately £0.096m included in the Service Charges income forecast.
- Transport & Supplies provisional outturn expenditure has reduced since month 9, with a slight overspend of £0.019m. The main variances within this budget area can be analysed as follows:
  - A reduction of £0.104m contribution to the provision for bad debt at the year end as a result of improvement in the collection of rent during 2010/11 which has led to a reduction in the rent arrears total.
  - A reduction of approximately £0.077m expenditure across all Housing Management areas for general office expenditure and professional fees mainly due to measures to reduce management expenditure.
  - An underspend of £0.048m in Estate Services in relation to the replacement of vehicles budget not being required this financial year.
  - The reduction in expenditure referred to above has allowed an increase of £0.248m, making the total amount of £0.348m, being reserved for the introduction of Automatic Meter Readers in Housing sites that fall under the gas and electric contracts. These are being purchased in order to provide more accurate meter readings, support active management of usage and to support the Council's commitment to reduce carbon emissions and meet the requirements of the Carbon Reduction Commitment Energy Efficiency Scheme.
- Revenue Contributions to the Capital Programme have been increased by £0.181m as reported at month 9 to this Cabinet.
- Capital Financing costs underspend has increased by £0.216m to £0.360m mainly due to the forecast interest rates for the year being lower than the assumptions used for budget setting. The reduced interest rates also reduce the amount of subsidy allowance for capital finance costs therefore resulting in an increased Subsidy payable to the Government of £0.103m.

- The underachievement of Income in the Rent Other budget area relates to reduction in rental income of £0.045m for the HRA Commercial properties, this is mainly due to a downturn in the economic climate over the last couple of years affecting the letting of some commercial properties. There is also an underachievement of income of £0.083m relating to garages & car parking including loss of income at St James House Car Park.
- Leaseholder service charges income underachieved by £0.162m. This projection had been forecast during 2010/11 following analysis of last year's outturn which showed that the charges are likely to be less than budgeted for. The budgets for 2011/12 have been revised to reflect this.
- There was an increase in the income of approximately £0.078m shown under Other Income & Recharges relating to rechargeable works income where tenants are invoiced under the rechargeable works policy. The income in this area has been consistently higher over the past 2 financial years since there were improvements to the management of this policy and therefore the budget for 2011/12 will need to be reviewed to reflect this.